



## **Fees Q&A**

### **When is the Swim England ASA fee payable?**

The Swim England ASA fee is payable upon joining the club. The fee is an annual fee which runs Jan-Dec. The full fee is payable regardless of when you join. If you join in May the fee does not cover 12 months from that month, you pay the same annual fee as someone who joined in January. We have no control over the Swim England ASA fees. SASC requests fees from December prior to renewal and gives you until the 3rd week of January to pay. If your child does not have a Swim England ASA membership, they cannot swim at our Club.

### **What is the Swim England ASA fee for?**

The Swim England ASA fee is a Membership for individuals who are part of a competitive swimming club and who compete in competitions. For more info visit <https://www.swimming.org/swimenland/>

### **Please explain the SASC Annual Fee.**

The fee is an annual fee to the club which goes towards the running of the club. It is non-refundable. Our fee runs from September to August. If you join between September and February, the full fee is due. From March – August, 50% of the fee is payable.

### **Can I pay the monthly squad fee when I like in the month?**

No. All fees for the month will be collected in advance by 1st of the month. Please ensure you set up payment card details in your SportsEngine Motion account with the Club. We do not have the time or the resources to keep chasing people for fees.

### **What happens if I do not pay the fees?**

You/your child will be turned away from the session until fees are settled.

### **Do I have to pay in the School Holidays/holidays or if I cannot make sessions?**

Yes, fees are payable monthly and are rolling. There is no break in the fee regardless of whether you attend or not.

### **What happens if a training session is cancelled short notice?**

In the event of an unexpected continuous (more than 1 week, excludes scheduled holidays in August and at Christmas/New Year), interruption to swimming sessions/training because of closure of pools (caused by breakdown of plant equipment or closure of leisure facility for health and safety reasons e.g. poor weather conditions affecting staffing levels), or because of illness/absence of coaches/teachers, we will provide a credit note on a pro-rata basis according the number of pool sessions at an affected venue missed after the initial one week limitation period expires. If the

closure falls on a Monday or a Thursday, the Academy squad will be offered to swim on the respective day. i.e if the closure is a Monday, they will be able to swim on the Thursday to make up for the missed session. If cancelled sessions result in an Academy swimmer having less than two sessions in a month and they are unable to make the other Academy day, the fee will be reduced to 50% for that month.

### **Gala fees**

Payment must be made on submitting the entry form. If no payment has been received by the deadline, the entries will not be submitted.

### **What do I do if we no longer wish to swim at the Club?**

Please give one months' notice in writing (email) to the Treasurer. [Sasctreasurer99@gmail.com](mailto:Sasctreasurer99@gmail.com)

### **Payment method**

We are collecting all fee due by card payment via SportsEngine Motion account.

If you have any queries, please email: [sasctreasure99@gmail.com](mailto:sasctreasure99@gmail.com)